

Dear Client:

Research Products Corporation has determined that the plastic inner housing and chipboard edge on the filter media of the Aprilaire® Model 5000 Electronic Air Cleaner may pose a fire hazard. You should immediately unplug or shut off the unit. You can identify the unit next to or near your heating/cooling system by finding a blue identification label on the almond-colored access door that reads “Aprilaire Electronic Air Cleaner Model 5000.” You also will see an on/off switch on the access door and an electrical cord attached to the door.

They have voluntarily notified and are working with the U.S. Consumer Product Safety Commission on this issue. No other Aprilaire products are affected.

Research Products has developed a new, flame-retardant inner housing and filter media that eliminate the possible risk of fire, and will be providing an easy-to-install replacement kit to you. The replacement kit will include the new inner housing and filter, and you should receive these items in the coming weeks. The installation of this kit is similar to changing the filter media, which many homeowners already do.

Until the replacement kit is installed, immediately unplug the unit and leave it unplugged. In installations where the Model 5000 cannot be unplugged, turn it off using the switch on door. You will know the unit is in the “off” or “0” position when the green indicator light on the unit remains off during fan (blower) operation.

Contact Research Products at the number below to request a retrofit kit. One will be sent to you free of charge. Installation will take you 15 to 20 minutes to complete.

For more information, questions or help in any way, call Research Products at 1-888-742-2401 (M-F 6am – 8pm CST, Sat 8am – noon)

Sincerely,
Jay Guliano
On Time Mall Inc.